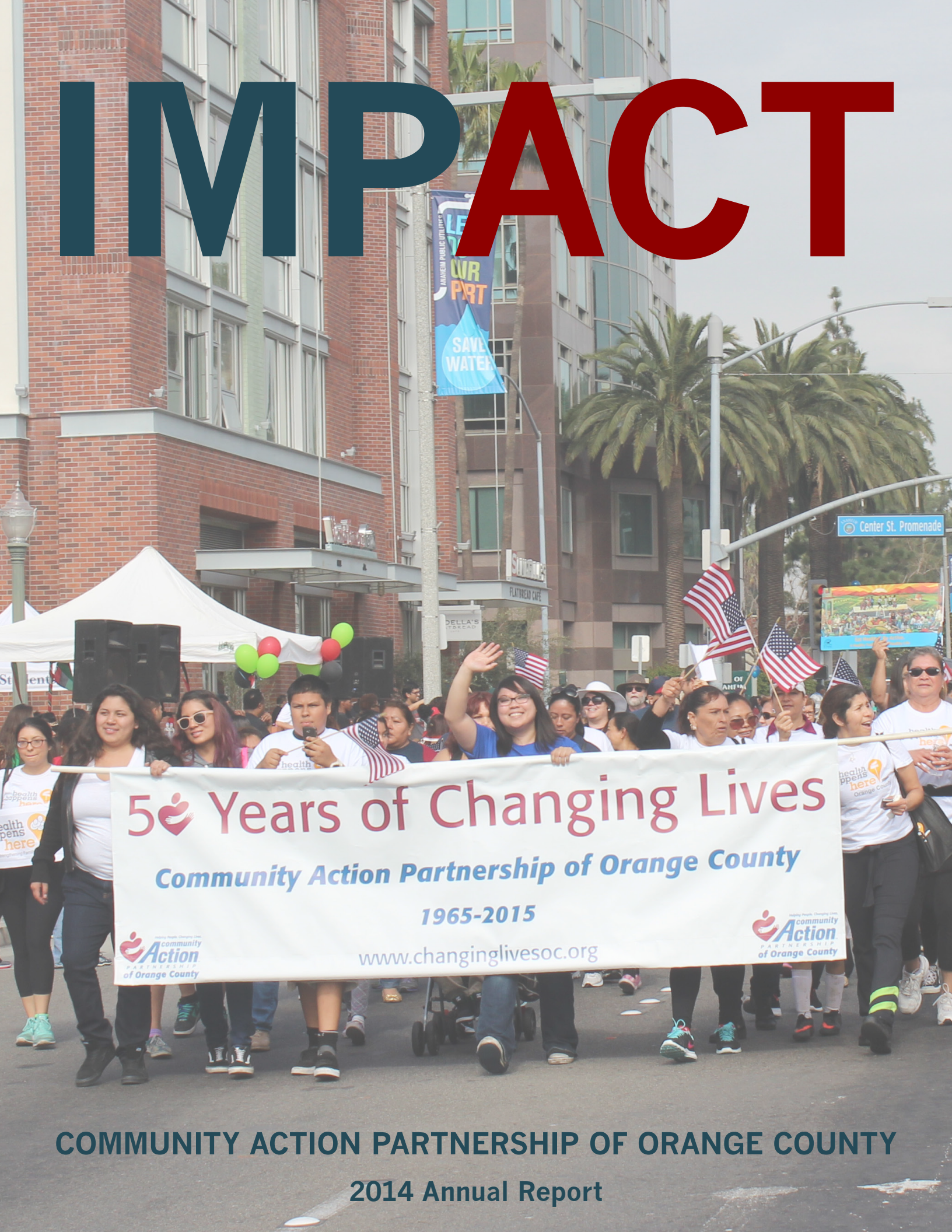


IMPACT



COMMUNITY ACTION PARTNERSHIP OF ORANGE COUNTY

2014 Annual Report

Dear Friends and Supporters:

Celebrating the 50th anniversary of Community Action, I am honored to be part of this organization that **impacts** the lives of so many. Our Board of Directors, community partners, and staff have worked hard to provide programs that empower families and transform our community. Over the past five decades, our passion has fueled an amazing growth, and continues to inspire all those who believe in our cause of helping people and changing lives.

Our anniversary calls us to look forward to the future, with the certain knowledge that we will continue to make a difference for low-income families and the community. This momentous occasion also encourages us to reach back and connect with our past. The past fifty years have presented many challenges. The community faced several economic downturns and changes in policies that impacted services to the poor. With each new challenge, we were fortunate to find great community partners that helped us respond to emerging community needs and provide game-changing support.

This is not work that we do alone. We thank the community leaders and public officials who had the insight and courage fifty years ago to create a truly community-based, community-lead organization to serve the poor. Thank you to the thousands of volunteers that work countless hours to help at our OC Food Bank, at our Family Resource Centers, at community events, or in our office. Donations from companies and individuals (including food, school supplies, and generous monetary gifts) have further advanced the mission of our agency. Thank you to everyone who makes our work possible.

Every year we face new challenges, which allow us to discover inventive ways to address local poverty by supporting programs that create economic opportunity and strengthen self-sufficiency. As a Community Action Agency that is designated to serve Orange County's poor, we embody the spirit of hope, improve communities, and make America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.

Whether looking back, or looking forward, our supporters and partners have consistently been at the heart of our work. At this noteworthy point in time, we remain grateful for your friendship, your kindness, and your generosity. With your support, we will continue to help families find opportunities and solutions, and eliminate suffering, hunger, and poverty in Orange County.

Thank you,



Clarence W. "Buddy" Ray

Executive Director, Community Action Partnership of Orange County

50 Years of Community Action

Our 2014 Community Action Partnership of Orange County Annual Report prepares to mark the 50th anniversary of this remarkable national organization. The concept for Community Action began fifty years ago with a call to empower families and transform communities.

CAPOC officially opened its doors in 1965. In the ensuing years, Orange County grew at a rapid pace, with more and more families turning to Community Action Partnership of Orange County to find ways to help themselves out of poverty. Today, we are Orange County's leading anti-poverty agency.

Happy 50th anniversary, Community Action! We are proud to share this milestone Annual Report with our Community Action Partnership of Orange County family.

What Poverty Looks Like in Modern America

Five decades since the start of Community Action, hard-working Americans continue to struggle everyday with hunger and poverty.

Even though America is thought of as an affluent country, there are cracks where poverty hides in plain view.

Roughly 46.5 million Americans live at or below the government-defined poverty line.

Approximately 400,000 Orange County Residents live in poverty, and 20% of them are children¹.

Poverty in America today is about inadequate basic necessities, a lack of security, an uncertainty as to where to get your next meal, and anxiety as to how you're going to pay necessary bills.

Hunger today isn't mass starvation, it's malnutrition that leads to a series of diseases.

The homes of people in poverty might not look the way they once did, or might not even be in the same neighborhoods that we traditionally associate with poverty, but the stresses are still the same.

Many people live in distress, worrying that one small financial setback will cause everything around them to crash.

¹Source: 2013 U.S. Census Bureau



2014 IMPACT

Strengthening Families

Irene, a young mother of three living in Buena Park, has grown up observing the obstacles her community faces. With few safe places to play and not enough healthy food options available in her neighborhood, Irene knew this was an issue that needed to be addressed.

Irene began her involvement with CAPOC when she joined our Successful Families of Buena Park community group. She started by volunteering at Gilbert Elementary School's produce stand, a healthy school fund-raiser to help reduce childhood obesity. She then began representing Successful Families of Buena Park at Buena Park City Council meetings, discussing the accomplishments and community outreach achieved by the group. Irene became an advocate at the state level when she attended ENACT Day in Sacramento to voice her support for healthy legislation. Irene continued her interest in promoting healthy lifestyles when the state-wide "Champions for Change" program welcomed her as one of the 2015 Champion Moms. As a new Champion Mom, Irene has successfully engaged more than 20 residents in a series of three nutrition education lessons taught at Bellis Park.

Recognized as an advocate and leader for Buena Park, Irene was recommended by her peers to apply for an open seat on the Buena Park Library Board of Trustees. With the mentorship and guidance she received from CAPOC staff and programs, Irene gained the confidence and public speaking skills needed for the coveted position, and was successfully elected to fill this seat. In her new position as a Library Board of Trustee, she is committed to bridging the literacy gap in her community and will continue to advocate for healthier neighborhoods. CAPOC is excited to see her blossom into an emerging leader!



345 clients were aided in obtaining health care services



119 parents improved their family relationships by enrolling in our Empowerment Family Counseling program and Parenting Classes



185 pairs of much needed shoes were given to low-income children



1,103 children were given toys at the holidays



Alleviating Hunger

Beth and Peter weren't financially prepared to raise three young grandkids in their senior years, and were pinching pennies to put food on the table. After their son passed away, the children's mother wasn't able to raise them, and Beth and Peter found themselves with children again. The circumstances were tragic, and put an unexpected strain on the family's budget. Peter still works full time, but he can't put in the long hours like he used to.

They felt embarrassed knowing they had so little, and cut back their own meals instead of letting their grandkids go to bed hungry. If they did not receive food from the OC Food Bank, they wouldn't have a gallon of milk or a loaf of bread in their house. "Before I came to the OC Food Bank, I checked our cupboard. It was bare. If you've been there, you know what I mean. But then I received our box of food—packaged and given to me with arms of love," said Beth. "The people working and volunteering at the Food Bank are doing a good thing. I know thousands of kids are going hungry every day in Orange County. My family might not always need your help, but I'm sure there will always be someone else in our community who will, and it's comforting to know the OC Food Bank will continue to feed kids in need, like ours."

Receiving food from the OC Food Bank's distribution has been such a blessing to Beth and Peter, especially now with the ever-increasing price of groceries due to the current drought.



20,717,405 pounds of food were distributed to an average of **161,787** low-income individuals each month



11,191 summer lunches were provided to low-income children



33,107 bags of produce were provided to local elementary students

Our OC Food Bank is making sure low-income residents have their most basic need, food. We alleviate hunger and malnutrition by distributing food to nearly 400 local charities, soup kitchens, and community organizations. We provide nutrient-rich foods to seniors in monthly food boxes, help clients enroll into qualifying federal food programs, provide elementary-aged students with monthly bags of fresh produce, and answer requests for emergency food assistance.



Educating Youth

Sarah was coping with her mother's death and father's disability, and did not know how she could continue with school. She dropped out after the 10th grade, but it was always a goal to finish her education.

While talking to her godmother she found out about the Orange County Department of Education's ACCESS Program located at our El Modena Family Resource Center. ACCESS is a program that offers alternative educational options and services to a wide range of youth. At El Modena, students like Sarah have successfully continued to improve both their learning skills and their test scores, while earning credits towards graduation.

When Sarah came to CAPOC, she was struggling to make ends meet. Sarah is now on the right track for getting her GED and has several employment options. The El Modena Resource Center staff encourage her to go after her dreams, even if her life seemed bleak at times. She now has hopes to one day enroll at a local university in order to become a pediatric nurse, and become the first member in her family to go to college.

"There are no words that can describe how much of an impact CAPOC has made on my life," stated Sarah. "I am thankful for the overwhelming support I have received on my pathway to getting my GED. I am now able to look forward to the day when I will be able to be the one giving back to my community." Sarah is a prime example of how CAPOC's educational programs can change the lives of OC residents!



15 students received their GED through the Department of Education's ACCESS Program located at our El Modena Family Resource Center.



441 students were enrolled in after-school tutoring



1,860 backpacks were given to children filled with essential school supplies to give every child the best chance to succeed

Our vision is to see Orange County students lead the nation in college and career readiness. We work across many fronts to tackle the gap in education, including our after-school and teen programs that provide tutoring and socio-recreational activities for youth.



Conserving Energy

Jim is a widower living in Anaheim with his two children, and was recently diagnosed with Multiple Sclerosis. Jim was working full time at the local grocery store, but due to setbacks with his MS, he was unable to continue this employment. The loss of his job forced him to rely solely on his Social Security Disability benefits, leaving the family with no extra money for any home repairs or high utility bills.

Despite leaving their air conditioner off during the summer and furnace off during the winter, their utility bills alone were eating a large portion of their monthly income. Those utility bills brought Jim into CAPOC's office to apply for the LIHEAP (Low-Income Home Energy Assistance Program) and Weatherization Programs.

After an audit was done on their home to identify what their needs were, our Energy and Environmental Services Program provided attic, sidewall and crawl space insulation, a new efficient furnace with central air conditioning, replaced drafty windows, and installed compact fluorescent light bulbs to help conserve energy and reduce utility bills.

At this time, Jim is working with the local Rehabilitation Department to learn new marketable job skills which will allow him to obtain employment in a new area. The family is extremely grateful for all the help they received. It is this gratitude that compels CAPOC to continually seek new ways to help people, change lives, and make Orange County better place to live.



1,527 homes received energy efficient measures and weatherization services to reduce utility bills



3,000 families received emergency fuel or utility payments in times of crisis



8,344 low-income clients enrolled into telephone lifeline and energy discounts

Our Energy & Environmental Services Department help low-income OC residents make energy-efficient home improvements to help California reach new energy goals. Energy-efficient home improvements can make homes more comfortable and reduce monthly utility bill costs. Our utility assistant programs allow low-income residents to receive electric and gas bill assistance during crisis, while learning through consumer education how to conserve energy and reduce energy burdens.

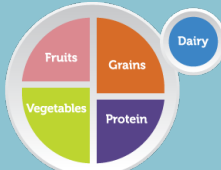


Building Safe & Healthy Communities


To promote healthy living, CAPOC's Miracle Community Garden was recently created in a vacant lot in Stanton. The Nguyen's are one of more than 25 families who have a garden plot and access to the two large community areas where the residents grow organic fruits and vegetables to share. The Nguyen's simply didn't have the luxury of land for their own garden in their current apartment building, but they wanted to teach their kids about the importance of eating fresh fruits and vegetables without paying the high grocery store prices.

The garden has encouraged the Nguyen's to take a more active role with their family's nutrition and physical activity. During a recent growing season, a host of vegetables were harvested at the Miracle Garden and the family's son enjoyed his first taste of a radish. "We warned him that radishes are a little hot, so he took a small bite," said the Nguyen's. "When I asked him if he liked it, he took a bigger bite and said, 'Yes!'". The family loves the ability to spend time together outdoors in an educational and healthy environment.


In September 2014, the Centers for Disease Control and Prevention presented CAPOC with a \$4.1 million PICH (Partnerships to Improve Community Health) grant. CAPOC has created programs through this grant that work to continue improving the health of low-income OC residents by increasing daily fruit and vegetable consumption, and daily physical activity. CAPOC hopes to make healthy lifestyles a reality for even more families as the PICH program grows.



15,617 children were educated on nutrition and benefits of exercise in order to prevent childhood obesity



5,281,227 pounds of produce were distributed to hungry families



9,310 infant & children's health and physical development improved through our wellness programs

Our agency promotes and supports nutrition education programs that increase healthy food choices and physical activity to low-income children. We work with residents to improve the health of their community by identifying and addressing issues that impact neighborhood decline. We empower residents to build strong neighborhoods and become leaders of change.



Creating Financial Stability

Rosa has benefited from Community Action programs in countless ways that have made the ‘American Dream’ of owning a home a reality. When Rosa’s teenage son Don was younger, WIC and LIHEAP helped her family stay warm and well fed. Her journey shows how our programs form a safety net of resources and support so people can build the life they want.

In this economy, saving up to buy a home isn’t easy. A few years ago, Rosa joined our matching funds for Individual Development Accounts savings program. This program gave her the money management skills and resources need to save for her first home. CAPOC provided her with financial literacy classes, and encouraged her to take advantage of our Earned Income Tax Credit and Tax Preparation services. Empowered by her new hold on financial knowledge, Rosa became a champion for the financial health and well being of her community by encouraging family, friends, and neighbors to sign up for CAPOC’s financial services.

Today, Rosa has built up a rainy day fund, and is even able to save enough money to visit her family in Argentina. “It’s been a lot of hard work and a long time coming, but I finally feel financially stable, “ Rosa said. “Community Action Partnership believes in people, and I believe in people as well. As you encourage them to be more self-sufficient or independent, eventually they will find their own way to be successful in one way or another.” CAPOC looks forward to seeing the continued success of all our clients on their journey to financial stability.



\$778,697 were acquired through our Free Tax Preparation Services, impacting **480** households



33 unemployed clients obtained a job as a result of Community Action assistance



2,591 households were enrolled into the Supplemental Nutrition Assistant Program (SNAP) a.k.a Food Stamps

When Orange County residents have access to financial stability programs, they are able to contribute to the growth of our community. We piloted a program to help the working poor increase their financial assets as a pathway out of poverty. The program provides financial literacy classes, encourages low-income individuals to take advantage of the Earned Income Tax Credit and qualifying federal food programs, and teaches families to create savings that will lead to independence.



Supporting Senior Independence

Emma is an 85-year-old widow who is homebound with no relatives living in the Southern California area. Ever since her husband died six years ago, it's been getting more difficult each year to make ends meet on her fixed low-income.

Community Action Partnership of Orange County and our OC Food Bank help Emma remain in her home more comfortably. We provide a supplemental food box once a month to Emma to help meet her nutritional needs. We help with her heating bill through the LIHEAP Program. We also help her to complete her annual application for her property tax rebate so she is able to afford to stay in her home.

When her home was drafty, and the floors were very cold in the winter, the Weatherization program found and sealed where the drafts were coming from, insulated underneath her home, and added insulation around her windows.

Emma appreciated CAPOC's emphasis on good customer service. "The workers were just fabulous," said Emma. "They were very friendly and knowledgeable, and took the time to explain what they were doing. I never thought that I would ever have to rely on anyone for assistance. I thought that I had saved for any expenses that I would need. However, I miscalculated health care and prescription costs. When my health deteriorated, your programs give me a sense of security." CAPOC is pleased to be able to help people like Emma stay safe and warm in their own homes.



23,065 low-income seniors were provided with a monthly box of food



28,085 seniors were provided with resources to maintain their independence



122 senior ride programs were provided to help with senior transportation

Support of senior independence means providing opportunities for individuals to maintain a better quality of life. Our Family Resource Centers organize daily meals, exercise classes, and social activities for seniors in order to increase independence. Our OC Food Bank also distributes monthly food boxes to fixed-income seniors that help supplement their limited financial resources. Many seniors rely on our nutrition and socialization resources to prevent them from entering nursing facilities.

Donors

CAPOC's 50th anniversary is the perfect time to express the enormous gratitude we feel to our generous donors. For five decades, you have been making a difference in the lives of hardworking Orange County residents struggling to make ends meet. Individuals, foundations, community organizations, and corporations joined forces this year to donate more than \$1.6 million, giving CAPOC the most incredible 50th birthday gift: the ability to improve the lives of more low-income families. Large or small, every gift to CAPOC counts when it comes to strengthening families.

\$50,000+

Jamie and Mohamed El-Erian
Deborah and Steve Ginder
William and Sue Gross Family
Foundation
Pacific Life Foundation
PIMCO Foundation
St. Joseph Health Foundation
Mihir Worah

\$10,000-49,999

Bandai Foundation
Cheryl and Brent Holden
Wilbur R. Holmes
Kaiser Permanente
MAZON: A Jewish Response to Hunger
Orange County Community
Foundation
Ralphs/Food 4 Less Foundation
Share Our Strength
St. Joseph Community Partnership
Fund
Wells Fargo
William S. and Nancy E. Thompson
Foundation

\$5,000-9,999

Bank of America Charitable
Foundation
Rebekah and Vineer Bhansali
Broadcom Foundation
CJ Segerstrom & Sons
Disney Voluntears Community Fund
Disney Worldwide Services, Inc.
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Garden Grove Tourism Promotion
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Gem Communications Group, Inc.
Glaukos Corp.
Sandeep Gugneja
Daniel Hyman
Ruth Ann Moriarty
James Salzer
South Coast Plaza
Southern California Institute of Food
Technologists Section (SCIFTS)
Toyota Motor Sales, USA, Inc.
Wells Fargo Foundation

\$2,500-4,999

Alcoa Foundation Employee
Engagement Fund
AltaMed
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BJ's Restaurants Foundation, Inc.
Boeing Employees Community Fund
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Kiewit Infrastructure Group
Christine and Samantha Lora
Elizabeth MacLean
Chantal Manseau
Carol McCallum
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Susanne and James Moore
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Elizabeth Segerstrom
Snell & Wilmer
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The First American Corporation
Union Bank
Andrew Vaden
Yamaha Motor Corporation, Inc.

\$1,000-2,499

Manjit K. Bain
Jerome Barr
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Marilyn Blank
Brock Foundation
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Douglas Bystry
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California Financial Services
Association
Robert Carvalho
Casablanca Bridals, Inc.
CompWest Insurance Company
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Liz Cook
Marianne & Edward Cutcher

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Danish American Club in Orange
County
Darden Restaurants, Inc. Foundation
DaVita Total Renal Care, Inc.
David Dorff
Dougherty & Dougherty Architects
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Matching Gifts Program
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St. Joseph Hospital
Toni Tartamella



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Campaign
Kimberly and Paul Wendler
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Bernie Wolfe
Tammy Wong
Anna Yu

\$500-999

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Elizabeth Tran
Frank Tucker
Tamara Unvert
Walmart #6627
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Karin and Scott Wheeler
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Suji Woo

\$250-499

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Michael Asay
Michael Bender
Alicia Berhow
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 William Van Kuran
 Theresa Veith
 Jason Wang
 Phyllis and Mark Watanabe
 Clara Watson
 Jordyn Watters
 Sue Whitecotton
 Linda M. Whitney
 Jennifer Wong
 Ruby and Alan Woo

We apologize in advance for any omissions or errors.



Leadership Team

Board of Directors

Board Officers

Connie J. Jones - *Chair*

Vijay Chidambaram - *Vice-Chair*

James D. Colquitt - *Secretary*

Alberta Christy - *Treasurer*

Representatives of Public Officials

Robert J. Banuelos - *Rep. Congresswoman Loretta Sanchez*

Alberta Christy - *Rep. OC Board of Supervisors*

Tanya Kiatkulpiboone - *Rep. OC Board of Supervisors*

Rhonda Reardon - *Rep. OC Board of Supervisors*

Doug Wooley - *Rep. OC Board of Supervisors*

Representatives of the Poor

James D. Colquitt - *NAACP of Orange County*

Bill Fogarty - *United Labor Agency of Orange County*

Connie J. Jones - *SMEDA*

Nahla Kayali - *Access California Services*

William O'Connell - *Colette's Children's Home*

Burt Winer, Ph.D. - *Institute of Advanced Studies*

Representatives of Private Organizations

Alicia Berhow - *Orange County Business Council*

Vijay Chidambaram - *Chinmaya Mission LA*

Michael Hernandez - *Representative of Private Sector*

Jacqueline Johnson - *Tri - County Bulletin Newspaper Group*

Anuradha Prakash Ph.D. - *Chapman University*

Gary Smith - *Wells Fargo Banking*

Staff

Clarence W. "Buddy" Ray - *Executive Director*

Malcolm Brown - *Chief Financial Officer*

Sally Andreatta - *Director, Energy & Environmental Services*

Dolores Barrett - *Director, Community Partnership and Services*

Mark Lowry - *Director, OC Food Bank*

Ron Mondragon - *Director, Human Resources*



Financials

Since our inception in 1965, CAPOC has matured into a \$21 million a year organization, enabling us to alleviate poverty, improve lives, and create financial stability for Orange County's most vulnerable.

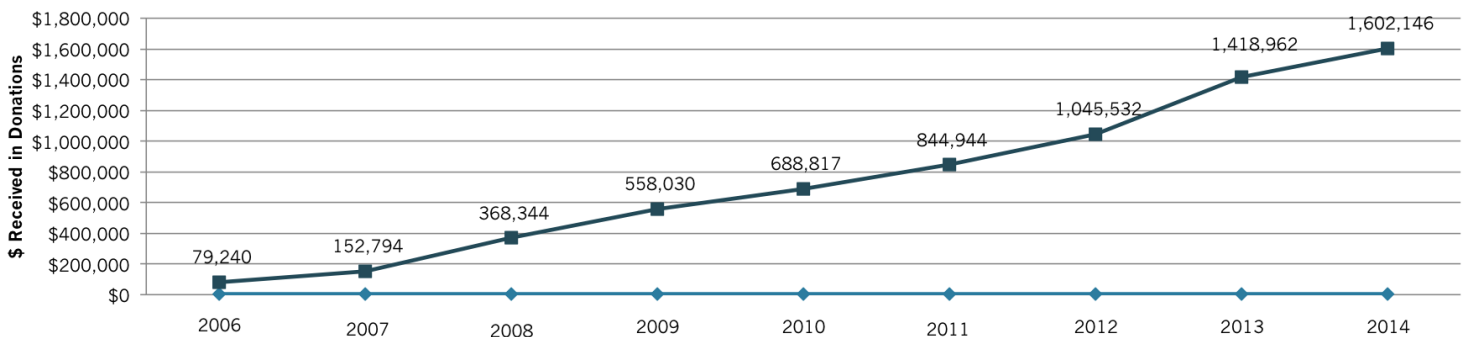
	Year End Dec. 31, 2014	Year End Dec. 31, 2013	Year End Dec. 31, 2012
Revenue, gains, and other support:			
Governmental contracts and grants	\$12,466,524	\$9,595,916	\$9,439,747
Commodities	6,801,253	7,107,332	7,735,886
Private contracts	457,888	468,966	561,961
Donations	1,602,146	1,418,962	1,045,532
Investment income	13,455	4,972	861
Shared maintenance	153,682	117,823	83,114
Other	19,269	20,537	813,700*
Total revenue, gains and other support	\$21,514,217	\$18,734,508	\$19,680,801

Expenses

Program Services			
Energy and Environmental Services	4,087,425	4,099,194	3,470,057
Department of Energy ARRA	-	-	1,307,946
Community Partnership and Services	1,420,981	1,141,123	1,138,445
Food Services	10,986,831	10,953,447	11,064,982
Agency	<u>232,653</u>	<u>166,294</u>	<u>159,296</u>
Total Program Services	<u>16,727,890</u>	<u>16,360,058</u>	<u>17,140,726</u>
Supporting Services			
Management and general	1,358,170	1,380,019	1,304,484
Fundraising	<u>410,051</u>	<u>338,865</u>	<u>320,041</u>
Total Supporting services	<u>1,768,221</u>	<u>1,718,884</u>	<u>1,624,525</u>
Total Expenses	\$18,496,111	\$18,078,942	\$18,765,251
Increase in net assets	3,088,381	655,566	915,550
Net Assets at beginning of year	6,002,308	5,346,742	4,431,192
Net assets at end of year	\$8,632,957	\$6,002,308	\$5,346,742

* One time class action award directed to charity.

Donations Received 2006-2014



** Donation \$ received numbers were taken from past audited financial statements

JOIN US

This report describes some of the **impact** that CAPOC has made over the past 50 years to improve the lives and wellbeing of the poor and marginalized in Orange County. CAPOC's work is far from over though, and the report concludes with a look into a future where our contribution to Orange County will be even more vital.

CAPOC's mission is as relevant today as it was 50 years ago, and we invite you to join us as we continue our journey of helping people and changing lives.



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