

### **Community Action Partnership of Orange County**

### **2009 CSBG Annual Report**

In 2009, CAPOC served a total 2,056,566 clients from all services of which 51,150 were unduplicated persons.

To alleviate hunger and malnutrition, the agency provides food distribution, nutrition education, and help clients enroll into the Food Stamp Program:

- CAPOC provides food, clothing and nutrition education to 157,145 low-income persons and distributed 18,974,150 pounds of food to low-income families, children and seniors through the Orange County Food Bank program.
- 22,268 seniors and women with children were served with our Commodity Supplemental Food Program, a nutrition maintenance program to prevent hunger and malnutrition.
- The Food Bank also helped 2,803 low-income persons to obtain \$2,198,773 in Food Stamp Program benefits to reduce food insecurity. This represents a 114% increase in SNAP/FSP benefits received by families in 2009.
- 33,724 infants and children's health and physical development improved as a result of adequate nutrition and nutrition education through our Summer Lunch Program and the Network for a Healthy California Children's Power Play! Campaign. The Power Play! Campaign motivates and empowers California's 9 to 11 year old children to eat 3 to 5 cups of fruits and vegetables and get at least 60 minutes of physical activity every day. These objectives are designed to improve children's short-term health and reduce their long-term risk of chronic diseases, especially cancer, heart disease, and obesity. Power Play! is currently funded by the USDA Food Stamp Program to target children from food stamp eligible families.
- 86,640 low-income Latino clients received health and nutrition education through our
  Network for a Healthy California Latino Campaign. The program empowers low-income
  Latino adults and their families to consume the recommended amount of fruits and
  vegetables and enjoy physical activity every day. The Latino Campaign also works with
  communities throughout California to create environments where these behaviors are socially
  supported and accessible. The fruit, vegetable, and physical activity objectives are designed to
  reduce the risk of chronic diseases, especially cancer, heart disease, type 2 diabetes, and
  obesity.
- The agency received \$75,000 from the Ginder Family Foundation, \$27,000 from PIMCO Foundation, \$15,000 from the OC Community Foundation's See the Need, Seed the Change grant, \$10,000 from United Way's Bridge the Gap grant, and \$5,000 from Stater Brothers Foundation to enhance the Farm to Family Program that distributes fresh produce to low-income consumers throughout Orange County. This resulted in 2,846,122 pounds of fresh produce that was distributed.

#### To help low income clients enhance economic assets:

- CAPOC helped 336 low-income persons to apply for and receive \$399,802 in Federal and State refunds and tax credits, such as the Earned Income Tax Credit, additional Tax Credit and American Opportunity Credits in collaboration with the Orange County Financial Stability Alliance.
- Energy and Conservations Services assisted 173 low-income clients to enroll into telephone lifeline and/or energy discounts with an aggregated savings of \$2,595.
- 23 clients were enrolled into our employment services program of which 21 obtained jobs (100%) and increased their income. 10 clients (100%) achieved "livable wages" employment and benefits. In 2009, an ARRA Economic Case Manager was hired to help clients develop skills needed to seek and obtain a job or higher education. Outcomes will be reported in the 2010 annual CSBG report.
- Energy and Environmental Services installed Solar Panels into 9 San Juan Capistrano Habitat 4 Humanity/Homes 4 Heroes project. The project anticipates installing solar panels into a total of 27 homes by 2011.
- Our Family Resource Centers enabled 32 clients to complete their ABE/GED and received a diploma or certificate through the ACCESS program stationed at the El Modena Family Resource Center.
- Energy and Environmental Services and our Anaheim Independencia and El Modena Family Resource Centers provided 6,259 low-income consumers with financial education and case management to complete and maintain a budget for over 90 days.
- 6 low-income clients enrolled into the Individual Development Account (IDA) program. IDA participants have been able to save \$1,037 in their savings accounts!
- The Backpacks for Success! (B4S!) program raised \$15,140 in monetary donations to provide 1,450 backpacks to low-income youth in grades Kindergarten through 12<sup>th</sup>. The Allergan and the Crean Foundations supported the B4S! program in 2009. The funding also supports afterschool and life-skills program provided through our two Family Resource Centers.
- CAPOC's 2<sup>nd</sup> Annual Hope for the Holidays (H4H) campaign was successful in raising \$256,319 (\$32,474 in unrestricted funds) to support families during the holiday season. Holiday food drives by 269 local companies and groups helped bring 333,242 pounds of holiday food to our families in 2009. Some corporate partners included Henry's Marketplace, PIMCO, Worldwide Disney, and KHS Contractors.

# To improve housing conditions and reduce energy burdens for low-income households, Energy and Environmental Services:

- 4,015 low-income persons attended energy conservation education workshops to increase their knowledge and skills to conserve energy that results in cutting energy burdens.
- The agency's Energy and Environmental Services made emergency payments to utilities to avert crisis for 265 low-income households totaling \$23,000.

- 97,572 housing units received weatherization services to reduce energy burdens and improve housing conditions or improved through rehabilitation. Weatherization costs enabled families to reduce their energy costs by \$8,267,296.
- 753 low-income households received energy efficient appliances to reduce energy burdens by \$161,708.
- The agency partners with OC Register to provide a Job Kiosk that has been accessed by clients 1,137 times.

### To help client meet crisis by providing consumer education and information and referral to help clients access needed services:

• CAPOC provided 359,556 clients with information and referral services that includes helping them to complete applications for public benefit programs and look for services that would improve their self-sufficiency.

#### To help low-income families and communities thrive, Community Partnership and Services:

- 33,724 infant and child health and physical development are improved as a result of adequate nutrition.
- 18,314 youth improve physical health development.
- 143 youth improve social and emotional development as the result of participation in youth programs.
- 204 youth reduced involvement with criminal justice system as the result of participation in youth activities.
- 821 youth increased academic, athletic or social skills for school success by participating in after school programs.
- 279 parents and other adults learn and exhibit improved family functioning and parenting skills.
- 345 improved their educational outcome after receiving donated used computers from our Community Technology Partnership.
- 14,000 youth improved their health through healthy diets and physical activity as the result of our nutrition education and PowerPlay! program.
- 10 low-income parents were identified and trained to become community leaders to mobilize their neighbors to create healthy communities.
- 100 low-income families improved family functioning as the result of family strengthening and development activities.
- 5,669 low-income households received social services and safety-net emergency services (food distribution, clothing, vouchers, etc.) from our Family Resource Centers to meet family needs.
- 207 low-income persons were engaged in civic participation and activities to take a stake in determining the future of their community that involved over 2,066 residents.

 96,482 clients became engaged in community activities supported by Community Action Partnership programs.

#### On a community level, to reduce obesity among low-income children:

 Community Partnership and Services lead the Nutrition and Physical Activity Collaborative (NuPAC). In 2008, NuPAC successfully advocated to change WIC food packages to include more fruits, vegetables and whole grains. In 2009, the policy was implemented through our Commodity Supplemental Food Program (CSFP) to reflect the nutrition menu changes in CSFP food boxes distributed to women with children.

# On a community level, CSBG enables the agency to leverage resources and collaborate/partner with other organizations to solve community problems:

- The Affordable Housing Clearinghouse (AHC) launched their Down Payment Assistance program in Huntington Beach in September. The program was able to disburse \$195,010 within 90 days of the program's inception. The program's goal is to provide \$800,000 in down payment assistance. AHC also provided \$1.2 million dollars in down-payment assistance to qualified first-time home buyers in unincorporated county areas and participating cities. Since 2003, AHC empowered 30 families to realize their dream of homeownership.
- The agency engaged 207 low-income people in participating in formal community organizations, government, boards or councils to provide input in decision-making and policy setting through community action.
- 7 Community Builders Initiative members attended the CA Leadership Training. 200 community residents attended Anaheim Independencia's Public Safety Awareness event at the Family Resource Center and gained access to gang prevention services such as Community Service Programs, Inc., Anaheim Family Justice Center, City of Anaheim, Talk About Abuse to Liberate Kids (TAALK), Power Play! and Latino Champions for Change Campaign. The residents used the event to conduct a community assessment of neighborhood issues. Neighborhood residents participated in a variety of community safety workshops such as: Gang Prevention, Consumer Fraud, Child Abuse, First Aid at Home and Cough and Cold symptoms. The Volunteer Center of OC collaborated with CAPOC in hosting the Public Safety event.
- Collaboration with Clearinghouse CDFI resulted in a \$1.4 million dollar loan to NHS of Orange County to transform blighted foreclosed homes into affordable housing.
- Collaboration lead to a \$197,000 acquisition and rehabilitation loan to Jamboree Housing Corporation to provide affordable rental housing for low-income households in the City of Irvine.
- 96,482 low-income people engaged in community activities supported by agency programs (Homebuyer Fair, Health Fairs, etc.).
- The agency mobilized 129,887 volunteer hours valuing \$941,679. This is a 173% increase in volunteer hours compared to 2008. The agency also joined the Disney's Give a Day, Get a Day campaign.

- 28,935 seniors and 4,601 persons with disabilities received services to help them maintain an independent living situation. Services for seniors increased by 40% and services for disabled persons increased by 182%.
- To expand opportunities through community wide partnerships, the agency collaborated with 77 other community and faith based organizations to expand family and community outcomes.
- CAPOC collaborated with the 3<sup>rd</sup> Annual Asian Pacific Islander Health Fair and Gift from the Heart event committees.

### **Fund Development Outcomes:**

• CAPOC received \$573,631 in private and public donations. \$22,028 in online donations (PayPal) was received. CAPOC received \$1,006,010 in Federal, State and Foundation grants.

